# DIAMOND HEAD BEACH HOTEL COVID-19 HEALTH AND SAFETY PLAN

#### **GUEST SAFETY**

It is our priority to welcome guests to the Diamond Head Beach Hotel & Residences by following CDC health and safety guidelines to protect both visitors and residents to our Gold Coast community. The DHBH has implemented best practices throughout the property to ensure guests, visitors and residents have a safe, enjoyable stay by following State of Hawaii and City & County of Honolulu Covid-19 protocols.

### **COVID-19 TRAVELER REQUIREMENTS**

- <u>https://www.hawaiitourismauthority.org/covid-19-updates/</u>
- Negative Covid-19 test results required PRIOR to boarding flight for all trans-Pacific visitors and residents arriving in Hawaii
- 10-day mandatory quarantine for travelers arriving WITHOUT a confirmed negative Covid test from a Trusted Testing Travel Partner UPON ARRIVAL
- Face coverings must be worn in compliance with Gov. David Ige's Fifteenth Proclamation related to the COVID-19 Emergency

# When **cleared or exempt** from quarantine, please show your Aloha for our community: REMEMBER TO FOLLOW TH Understand O'ahu's current rules and gathering limits on oneoahu.org/reopening-strategy vour st Face coverings are required in all public spaces on O'ahu! Keep 6 feet of distance between you and those outside watch of your household. our ance Wash and sanitize your hands regularly. When entering certain businesses, you may be required to provide contact information for contact tracing purposes. Honolulu Police Department is actively enforcing these rules. ζαν Even if you tested negative for COVID-19, these rules still apply.

## DIAMOND HEAD BEACH HOTEL COVID-19 BEST PRACTICES

### Lobby and Public Areas

• Contactless check-in

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- MANDATORY ONLINE REGISTRATION with Building Manager at DBHotel@gmail.com
  - All property managers, agents and unit owners are required to notify the Building Manager at <u>DBHotel@gmail.com</u> prior to each guest stay
  - Information provided must include: Guest Name, guest phone number, unit number, dates of stay and Hawaii Safe Travels QR Code
  - Covid-19 signage throughout property including:
    - Mask Up! (It's Mandatory)
    - Must Register! (Hawaii Safe Travels QR Code must be given to person/company you rented from)
    - Max 2 people in Elevator (Unless a family unit)
    - Limit gatherings to 5 people (It's the Law)
- Automatic hand sanitizer dispenser in Lobby
- Lobby furniture rearranged to facilitate social distancing
- Reception desk equipped with personal protective shield/sneeze guard as well as masks and gloves for those guests who need them
- Frequency of cleaning and sanitizing has been increased in lobby and public areas with an emphasis on frequent contact surfaces such as elevators/buttons, door handles and handrails

### Guest Room Experience

- Hand sanitizer, disinfectant spray and City & County of Honolulu <u>https://www.oneoahu.org</u> Covid-19 information set up in each managed unit
- Enhanced cleaning and hygiene standards in managed units following CDC guidelines
- Experience with Covid-19 quarantine and isolate protocols as well as proper sanitization upon departure, including deep cleaning and electrostatic spraying